

# REFUND POLICY

1. Any request of refund or rescheduling of facilities booking/dancing class/hall rental are strictly not allowed unless the matter has been officially requested through email and agreed by The Red Maven Sdn Bhd.
2. Incorrect purchases made by the user, in terms of date, time slot, number of pax and payment will not be entertained or refunded unless the matter has been officially requested through email and agreed by The Red Maven Sdn Bhd.
3. Refund payment will be refunded into the account in which the payment was made for booking.